

has worked to forge the trust of clients. Known as one of New England's preeminent facilities services providers, BTE provides on-site operation and maintenance, technical facilities services, HVAC, electrical, and plumbing solutions for commercial, industrial, and institutional clients. BTE technicians are committed to administering innovative solutions that help maximize a facility's potential. BTE is a single source for virtually all facilities services, including equipment repair and replacement, preventive and predictive maintenance, and building equipment operations.

BTE works with clients to free them of the responsibilities of daily operations and maintenance of their facilities, so they can focus on their core business. BTE specialists strive to provide each service with the highest level of customer service, emphasizing efficiency and innovation in a manner consistent with clients' business objectives.

# Operations Maintenance. And High-Quality Workmanship.

For optimum performance, the maintenance of electrical and mechanical systems needs to be managed and performed correctly. BTE helps clients ensure facilities are properly staffed so that each maintenance task is performed correctly and on time.

Additionally, BTE provides facility audits and commissioning, custom design of the building's appropriate operating, maintenance, and contingency procedures, tailored computerized maintenance-management systems, and preventive maintenance programs. BTE also develops and deploys strategic energy plans, and can provide immediate access to licensed trade or building engineers on-demand.

### **SERVICES**

Operations and maintenance

Central plant operations

Mission-critical operations

Preventive and predictive maintenance programs

Comprehensive facilities management

Client dedicated work force

**Energy audits** 

Facilities diagnostics

Mobile facility services

Thermal imaging

Work-order management







## On-Going Training. On-Going Quality.

The high-quality workmanship that has become a BTE trademark results in part from ongoing employee training and education programs. BTE personnel regularly participate in training programs that focus on leading-edge building technologies and new advancements aimed to increase operating efficiency.

### Four Commitments Clients Can Count On.

#### BTE is committed to helping clients:

- > Increase their facility's asset life and value
- > Control operating expenses of their facility
- > Reduce their facility's energy costs
- > Maintain the facility as a safe and productive environment

#### **MARKETS**

Commercial

Office buildings/Real estate

Data centers

Entertainment

Biotech/Healthcare

Hospitals

Laboratories

Pharmaceutical

Research and development

Manufacturing/Industrial

Retail

Government/Institutional

#### **ADVANTAGES**

40+ years of industry experience

24/7/365 service

Customized training program, continuing education programs

Temporary on-site O&M staffing on-demand

Licensed and certified technicians

Award-winning safety program

Quality control assurance programs

No equipment brand bias

#### WHAT CAN WE DO FOR YOU?

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