

## Overview

# A Single Source —for Complete Facilities Services.

For 35+ years Building Technology Engineers, Inc. (BTE) has worked to forge the trust of clients. Known as one of New England's preeminent facilities services providers, BTE provides on-site operation and maintenance, technical facilities services, HVAC, electrical, and plumbing solutions for commercial, industrial, and institutional clients. BTE technicians are committed to administering innovative solutions that help maximize a facility's potential. BTE is a single source for virtually all facilities services, including equipment repair and replacement, preventive and predictive maintenance, and building equipment operations.

BTE works with clients to free them of the responsibilities of daily operations and maintenance of their facilities, so they can focus on their core business. BTE specialists strive to provide each service with the highest level of customer service, emphasizing efficiency and innovation in a manner consistent with clients' business objectives.

## Operations. Maintenance. And High-Quality Workmanship.

For optimum performance, the maintenance of electrical and mechanical systems needs to be managed and performed correctly. BTE helps clients ensure facilities are properly staffed so that each maintenance task is performed correctly and on time.

Additionally, BTE provides facility audits and commissioning, custom design of the building's appropriate operating, maintenance, and contingency procedures, tailored computerized maintenance-management systems, and preventive maintenance programs. BTE also develops and deploys strategic energy plans, and can provide immediate access to licensed trade or building engineers on-demand.

#### On-Going Training. On-Going Quality.

The high-quality workmanship that has become a BTE trademark results in part from ongoing employee training and education programs. BTE personnel regularly participate in training programs that focus on leading-edge building technologies and new advancements aimed to increase operating efficiency.



#### Four Commitments Clients Can Count On.

BTE is committed to helping clients:

- » Increase their facility's asset life and value
- » Control operating expenses of their facility
- » Reduce their facility's energy costs
- » Maintain the facility as a safe and productive environment

#### Services

- » Operations and maintenance
- » Central plant operations
- » Mission-critical operations
- » Preventive and predictive maintenance programs
- » Comprehensive facilities management
- » Client dedicated work force
- » Energy audits
- » Facilities diagnostics
- » Mobile facility services
- » Thermal imaging
- » Work-order management

#### **Markets**

- » Commercial
- » Office buildings/Real estate
- » Data centers
- » Entertainment
- » Biotech/Healthcare
- » Hospitals
- » Laboratories
- » Pharmaceutical
- » Research and development
- » Manufacturing/Industrial
- » Retail
- » Government/Institutional

#### **Advantages**

- » 35+ years of industry experience
- » 24/7/365 service
- » Customized training program, continuing education programs
- » Temporary on-site O&M staffing on-demand
- » Licensed and certified technicians
- » Award-winning safety program
- » Quality control assurance programs
- » No equipment brand bias

### What Can We Do For You?

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